

Clinical quality enhancement of donkey health service providers in Kenya using a work-based assessment rubric

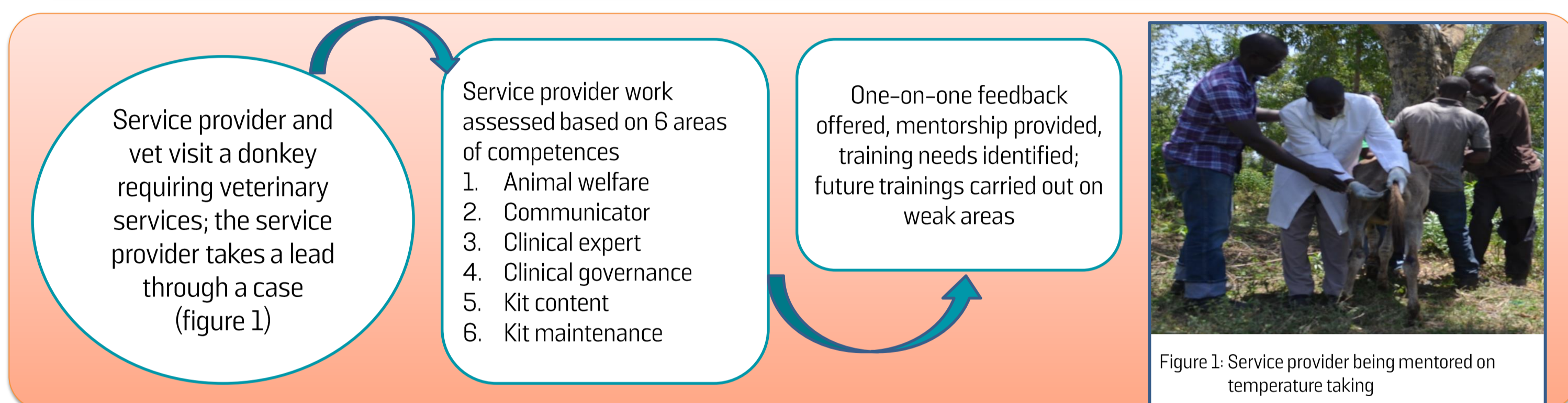
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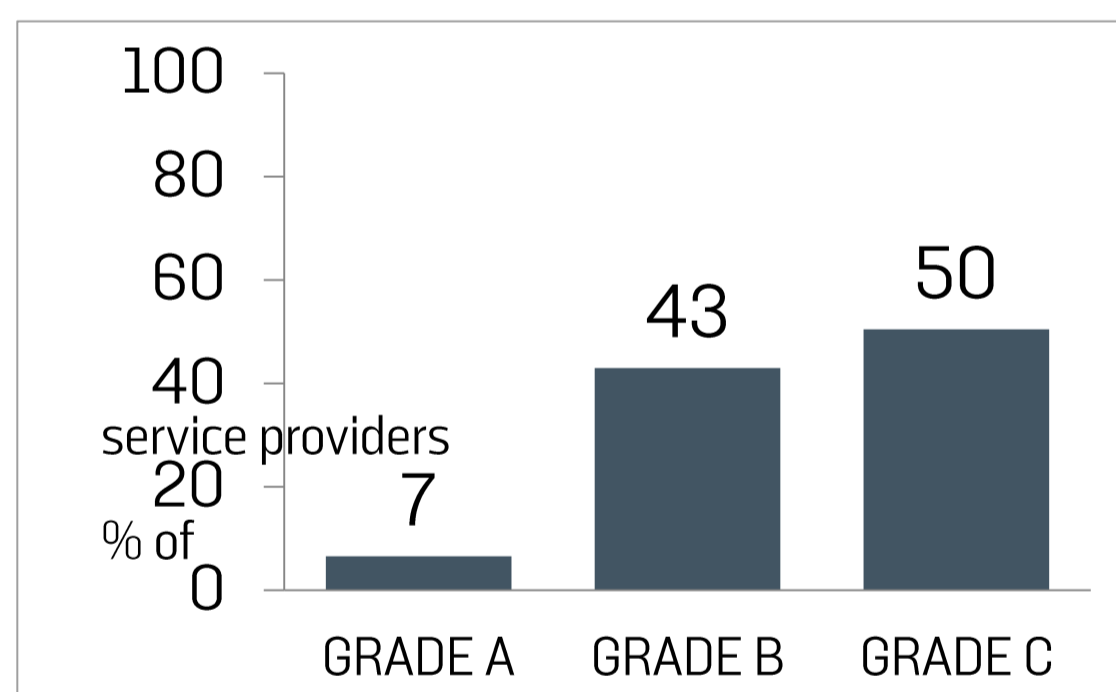
Introduction

- ❖ The Brooke is an international organisation working to improve working equine welfare. Brooke East Africa works with partners to reach 329,000 working donkeys, in part through strengthening access to quality animal health services.
- ❖ Brooke East Africa works with 950 service providers in Kenya. Work-based assessment (WBA) was initiated with selected service providers to enhance their clinical quality, who were often not providing appropriate treatment to donkeys.
- ❖ Reasons for this poor quality of clinical services include a lack of continuing professional development, no mentorship and training institutions not teaching donkey issues comprehensively.

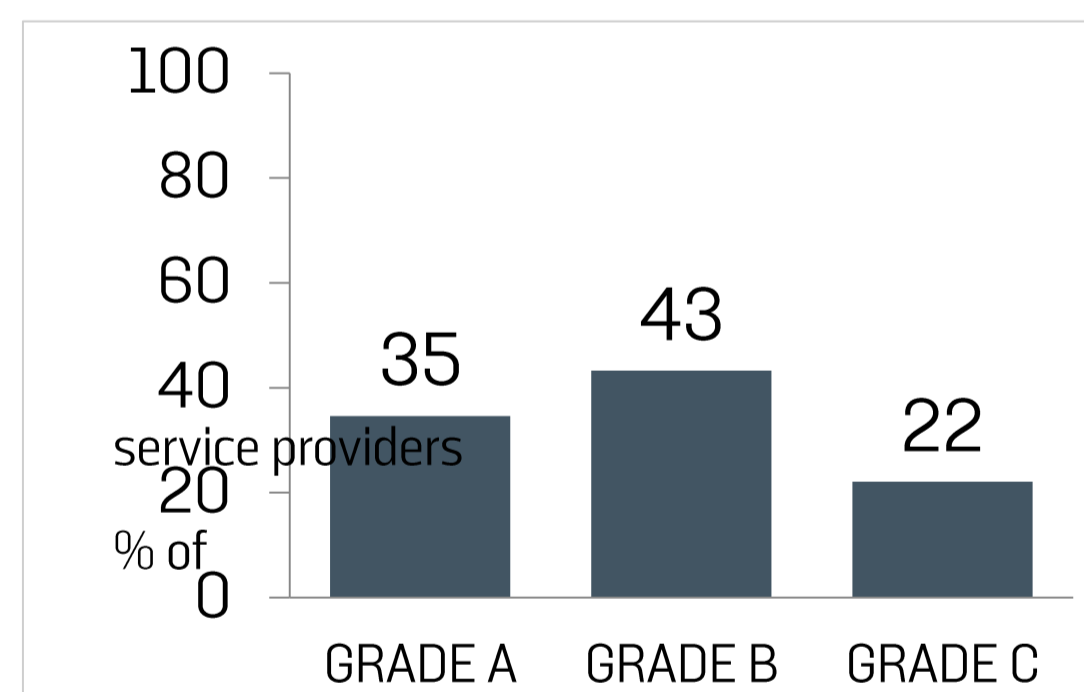
Methodology



Results



April 2015 (project start)



March 2016 (after 1 year of implementation)

Conclusions

WBA has multiple advantages, which include:

- ❖ Improved knowledge retention and therefore veterinary clinical service quality
- ❖ Opportunity for one-on-one case-based learning
- ❖ Easy training needs analysis
- ❖ Builds the relationship between mentors and service providers
- ❖ Opportunity to improve demand for services by donkey owners
- ❖ Continuously measures the effectiveness of training programmes

A challenge: It is difficult to prearrange mentoring opportunities because they depend on a suitable case at the right time

WBA has a fundamental role in continuing veterinary professional development



Presented by James Kithuka, Brooke East Africa

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